

Career Opportunity

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BITS Pilani, Dubai Campus

Position Title	Counsellor
Appointment	Full-time
Reporting to	Associate Dean of Student Welfare
Department	Student Welfare Division
Location	Dubai, UAE
About BITS-Pilani Dubai Campus	BITS Pilani, Dubai Campus (BPDC) is the international campus of Birla
(https://www.bits-	Institute of Technology and Science, Pilani, India and is located at the Dubai
pilani.ac.in/dubai/)	International Academic City. Set up in the year 2000, it is among the pioneer institutions in Dubai, offering high-quality engineering, technology and management education. It attracts a diverse student population from UAE, other GCC countries, Asia, Africa and the Far East.
	BPDC is approved by the University Grants Commission and Ministry of Education, Government of India and by the Knowledge and Human Development Authority (KHDA), Government of Dubai.
	BITS Pilani has been granted the status of "Institute of Eminence" by MHRD, Government of India.
	BITS Pilani, Dubai Campus has been awarded a 5-star rating by the Knowledge and Human Development Authority (KHDA) in partnership with QS in 2022, recognizing our excellence in teaching, research, employability, and internationalization.
	BPDC offers B.E & M.E programs in engineering and allied disciplines along with BBA (Hons) & M.B.A in management studies. BPDC also offers Ph.D. programmes in all disciplines, with nearly 2500 students from over 20 countries. The dynamic and vibrant campus has modern infrastructure and teaching/research facilities that enables BPDC to deliver a well-rounded education in an international environment by highly qualified faculty. Smart classrooms, cutting edge laboratory facilities with the latest equipment, a 24/7 Creative Laboratory, and high-definition video conferencing facilities that connects BPDC with the campuses in India are some of the value-added features of BPDC. The Practice School, an internship program embedded in the course structure organized in partnership with over 300 companies, facilitates industry attachment for students in preparation for their future careers.



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BPDC as a preferred workplace	BPDC provides an inclusive and supporting environment where you can
	grow your professional and personal self. BPDC is the place for you if you
	have the passion to make a difference.
Institutional Responsibilities and Accountabilities	 Act at all times in accordance with the BITS Pilani Dubai Campus's approved code of conduct. Work in accordance with BPDC's policies and procedures including following safe work practices for self and others. Proactively work towards achieving individual and team goals, whilst demonstrating BPDC's values and behaviour. Actively engage in and embrace professional development opportunities.
	Undertake any reasonable tasks as directed.
Job Purpose	To provide counselling and support services to students, helping them manage academic pressures, personal issues, mental health challenges, and other aspects of university life. Responsible for creating a safe and confidential environment for students to discuss their concerns and for offering resources to improve their emotional and mental well-being
Key Responsibility Areas	Effective Individual Counselling: Conduct regular one-on-one sessions to address student concerns. Utilize feedback and satisfaction surveys to improve counselling effectiveness. Crisis Intervention and Emergency Support: Provide support during crises and assess urgency. Coordinate referrals to external agencies for severe cases. Mental Health Awareness and Prevention: Develop and deliver workshops on mental health topics. Promote services and coping strategies through campaigns. Group Counselling and Workshops: Organize workshops on time management, stress reduction, and coping skills. Facilitate group discussions to foster peer support. Documentation and Reporting: Maintain accurate records of counselling sessions and student progress. Report on trends and issues requiring institutional attention. Collaboration with Student Services: Communicate with faculty and staff to identify at-risk students. Work with other departments to ensure comprehensive support. Professional Development and Quality Assurance: Engage in ongoing training and supervision sessions. Ensure compliance with ethical standards and best practices in counselling.
Competencies Required	 Strong communication and interpersonal skills. Ability to handle sensitive and confidential matters with discretion and professionalism. Crisis intervention and problem-solving skills.



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	Familiarity with mental health disorders, counselling techniques,
	and wellness practices.
	 Empathy, patience, and non-judgmental attitude
	 Proven experience in counseling or providing psychological
	support, ideally in a university or educational setting
	 Experience working with diverse student populations (students
	with disabilities, and students from various cultural backgrounds)
	 Knowledge of university systems and resources available to
	students.
	 Ability to work independently as well as part of a multidisciplinary
	team.
	 Flexibility to handle varying caseloads and crisis situations.
Educational qualification	Master's degree in Counselling, Psychology, Social Work, or a related field.
	Licensure or certification as a counsellor or therapist
Experience	5-7 years of proven experience in counselling or providing psychological
	support, ideally in a university or educational setting.
Remuneration & benefits	Commensurate with qualifications and experience

Interested candidates meeting the above qualifications and experience must apply online at https://www.bits-pilani.ac.in/careers/non-academic?campus=dubai by 25th December 2025. Shortlisted candidates will be required to submit relevant documents. No enquiries will be entertained. Multiple applications will be summarily rejected.