



The IT Support Handbook

A How-To Guide to Providing Effective Help and Support to IT Users

Mike Halsey



Acc. No : 45680

Call No : 004.0688 HAL-M

Become a more effective tech professional by learning how to provide the most useful IT support for your users. You'll learn how to efficiently and effectively deal with any type of problem, including operating systems, software, and hardware. IT support is often complex, time-consuming, and expensive, but it doesn't have to be with the right processes in place. Whether you're an individual, part of an IT support team, or managing staff supporting PC users in their homes, The IT Support Handbook will help you understand the right way to approach, troubleshoot, and isolate problems so they can be handled efficiently, with least disruption and cost to your business. You'll make yourself popular with your colleagues, and keep your customers and users happy and productive. What You'll Learn Manage reporting...





Learning Serverless

For Sale in the Indian Subcontinent & Select Countries Only*

Design, Develop, and Deploy with Confidence

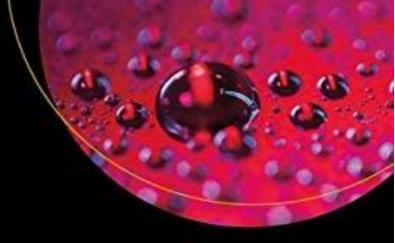


Acc. No : 46094

Call No : 004.6782 KAT-J

Whether your company is considering server less computing or has already made the decision to adopt this model, this practical book is for you. Author Jason Katzer shows early and mid-career developers what's required to build and ship maintainable and scalable services using this model. With this book, you'll learn how to build a modern production system in the cloud, viewed through the lens of server less computing. You'll discover how server less can free you from the tedious task of setting up and maintaining systems in production. You'll also explore new ways to level up your career and design, develop, and deploy with confidence. In three parts, this book includes, The Path to Production: Examine the ins and outs of distributed systems, micro services, interfaces, and server less...





R Data Science Quick Reference

A Pocket Guide to APIs, Libraries, and Packages

Thomas Mailund

Acc. No : 45659

Call No : 005.133 MAI-T

In this handy, practical book, you will cover each concept concisely, with many illustrative examples. You'll be introduced to several R data science packages, with examples of how to use each. In this book, you'll learn about the following APIs and packages that deal specifically with data science applications: reader, Tibble, forces, lubridate, stringr, tidy, magnetite, dplyr, purrr, ggplot2, model, broom, knitr, shiny, and more. After using this handy quick reference guide, you'll have the code, APIs, and insights to write data science-based applications in the R programming language. You'll also be able to carry out data analysis. You will: Get started with RMarkdown and notebooks. Import data with readr Work with categories using forecast, time and dates with lubridate, and strings with string Format...

only

currency

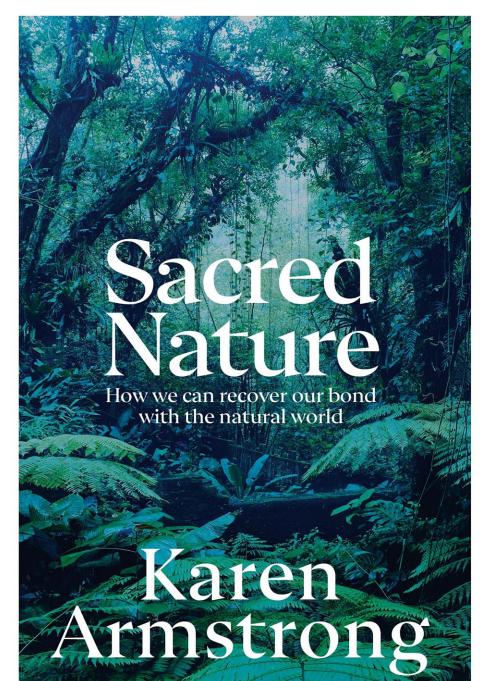


Acc. No : 46723

Call No : 153.35 JUD-R

Future-proofing for Thinkers. What skills and abilities will a student need to prosper in five, ten, or fifteen years' time? In a world of change, where skills become out of date quickly, it is ideas that last. We all need to be prepared for a world that is fluid, global and interdisciplinary. Distinctions between specialties will blur and overlap. Change is happening at electrifying speed. In this vortex there are no maps. Featuring 100 interactive chapters to inspire ground breaking new ideas, this is perfect for fans of Keri Smith's Wreck this Journal, Paul Arden's It's Not How Good You Are and Rolf Dobelli's global bestseller The Art of Thinking Clearly. To prosper in economies of future, then, you need to realize that the real currency of our age isn't...





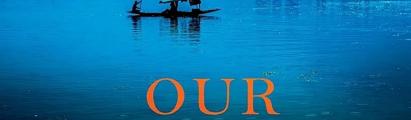
Call No : 202.12 ARM-K

In this hugely powerful book, Karen Armstrong argues that if we want to avert environmental catastrophe, it is not enough to change our behavior we need to learn to think and feel differently about the natural world to rekindle our spiritual bond with nature. For most of human history, and in almost all the world's cultures, nature was believed to be sacred, and our God or gods to be present everywhere in the natural world. When people in the West began to separate God and nature in modern times, it was not just a profound breach with thousands of years of accumulated wisdom: it also set in train the destruction of the natural world. Taking themes that have been central to the world's religious traditions from gratitude and compassion to sacrifice and non-violence Armstrong offers practical steps to...



'This powerful and moving book throws a sharp new light onto one of the most tragic conflicts in the modern world'

RAMACHANDRA GUHA



MOON HAS

BLOOD

CLOTS

A Memoir of a Lost Home in Kashmir

RAHUL PANDITA



Acc. No : 41830

Call No : 305.8009 PAN-R

Rahul Pandita was fourteen years old when he was forced to leave his home in Srinagar along with his family. They were Kashmiri Pandits the Hindu minority within a Muslim-majority Kashmir that was by 1990 becoming increasingly agitated with the cries of Azaadi from India. Our Moon Has Blood Clots is the story of Kashmir, in which hundreds of thousands of Kashmiri Pandits were tortured, killed and forced to leave their homes by Islamist militants and to spend the rest of their lives in exile in their own country. Rahul Pandita has written a deeply personal, powerful and unforgettable story of history, home and loss. Thousands of Pandits still languish in refugee settlements. After more than two decades, the Kashmiri Pandit community has still not been able to return to their ancestral...

innovate achieve lead

Kautilyanomics

FOR MODERN TIMES



BLOOMSBURY

Acc. No : 46995

Call No: 330 BAL-S

India was an economic power to reckon with until its economic decline in the 18th century. What explains this long period of prosperity? The answer might lie in a framework of social and economic thought that lies buried our ancient heritage, says Sriram Balasubramanian, of which Kautilya's Arthashastra is a major example. Kautilyanomics for Modern Times seeks to do three things first, to provide a structure and a context for Kautilya's economic thoughts; second, to examine his work's relevance today; and third, to do it in a way that a lay reader can follow and grasp easily. Kautilya's thought is mainly articulated through the prism of dharmic capitalism and its components some examples include his views on global economic outlook, state-market dynamics, and sustainable growth...



FOUNDING MOTHERS OF THE INDIAN REPUBLIC

Gender Politics of the Framing of the Constitution

Achyut Chetan





Acc. No : 47097

Call No : 342.54029 CHE-A

Achyut Chetan's Founding Mothers are the eleven women members of the Constituent Assembly omitted from histories of the Indian Constitution. In this impressively researched, thoroughly analyzed, and persuasively written account of the arguments of the 'missing mothers,' Chetan illuminates the distinct moral vision of the women framers of the Constitution. Going beyond the usual documents, the author examines the work of committees and sub-committees, memoranda, amendments, notes of dissent, correspondence, and legislative debates. These women, all with personal histories of political and social activism, brought feminist ideas and a vision of equality to their work shaping the fundamental principles of the Constitution. Founding Mothers is an indispensable addition to the...



War over Words

Censorship in India, 1930–1960

Devika Sethi



Acc. No : 41845

Call No : 363.310954 SET-D

Censorship has been a universal phenomenon through history. However, its rationale and implementation has varied, and public reaction to it has differed across societies and times. This book recovers, narrates, and interrogates the history of censorship of publications in India over three crucial decades encompassing the Gandhian anti-colonial movement, the Second World War, Partition, and the early years of Independent India. In doing so, it examines state policy and practice, and also its subversion, in a tumultuous period of transition from colonial to self-rule in India. Populated with an array of powerful and powerless individuals, the story of Indians grappling with free speech and in tolerance is a fascinating one, and deserves to be widely known. It will help readers make sense of global present-day debates...



Partial differential equations J.WL OKA

Acc. No : 42500

Call No : 515.353 WLO-J

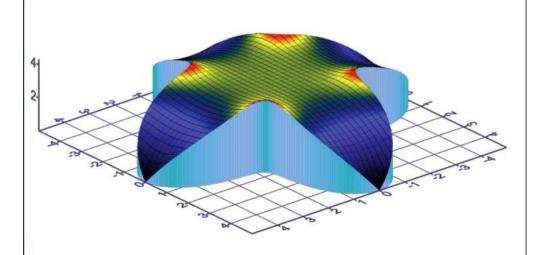
This book is a rigorous introduction to the abstract theory of partial differential equations. The main prerequisite is familiarity with basic functional analysis: more advanced topics such as Fred Holm operators, the Schauder fixed point theorem and Bochner integrals are introduced when needed, and the book begins by introducing the necessary material from the theory of distributions and Sobolev spaces. Using such techniques, the author presents different methods available for solving elliptic, parabolic and hyperbolic equations. He also considers the different process for the practical solution of a partial differential equation, emphasizing that it is possible to solve them numerically by simple methods. Many examples and exercises are provided throughout, and care is taken to explain difficult...



The Boundary Element Method for Engineers and Scientists

Theory and Applications

John T. Katsikadelis

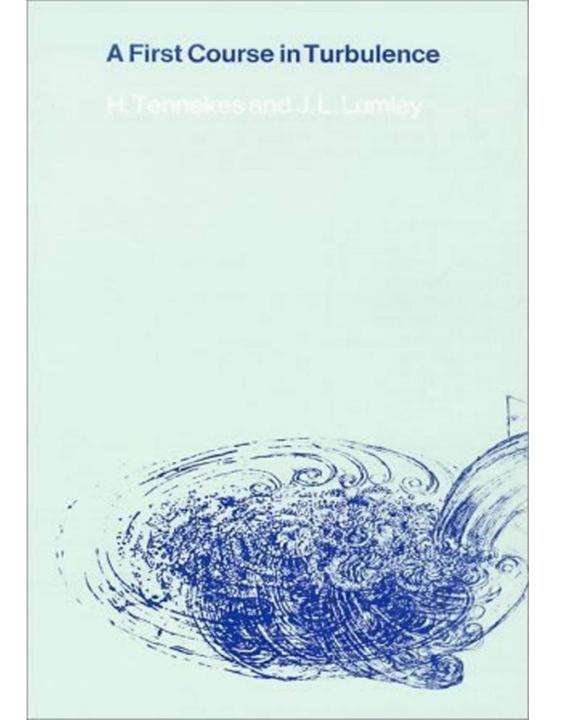




Acc. No : 42499

Call No : 515.62 KAT-J

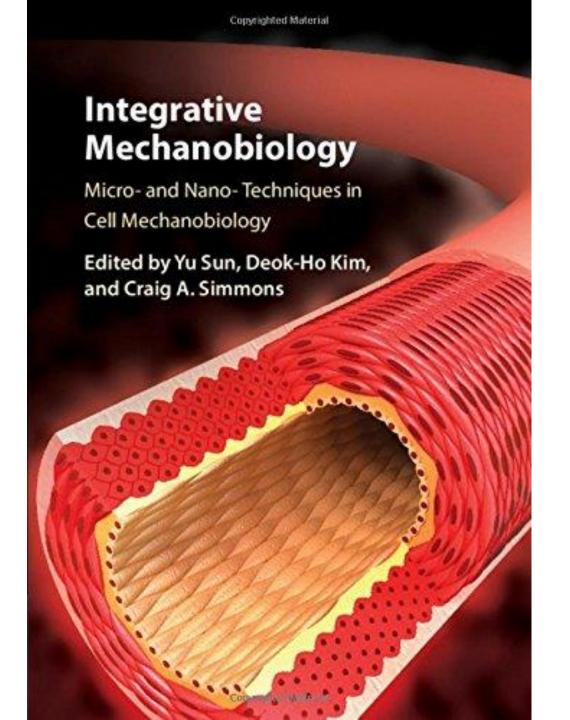
The Boundary Element Method for Engineers and Scientists: Theory and Applications is a detailed introduction to the principles and use of boundary element method, enabling this versatile and powerful computational tool to be employed for engineering analysis and design. In this book, Dr. Katsikadelis presents the underlying principles and explains how the BEM equations are formed and numerically solved using only the mathematics and mechanics to which readers will have been exposed during undergraduate studies. All concepts are illustrated with worked examples and problems, helping to put theory into practice and to familiarize the reader with BEM programming through the use of code and programs listed in the book and also available in electronic...





Call No : 532.0527 TEN-H

The subject of turbulence, the most forbidding in fluid dynamics, has usually proved treacherous to the beginner, caught in the whirls and eddies of its nonlinearities and statistical imponderables. This is the first book specifically designed to offer the student a smooth transitionary course between elementary fluid dynamics which gives only last-minute attention to turbulence and the professional literature on turbulent flow, where an advanced viewpoint is assumed. Moreover, the text has been developed for students, engineers, and scientists with different technical backgrounds and interests. Almost all flows, natural and man-made, are turbulent. Thus the subject is the concern of geophysical and environmental scientists in dealing with atmospheric jet streams, ocean currents...





Call No : 571.6 SUN-Y

The first of its kind, this comprehensive resource integrates cellular mechanobiology with micro-nano techniques to provide unrivalled in-depth coverage of the field, including state-of-the-art methods, recent advances, and biological discoveries. Structured in two parts, the first part offers detailed analysis of innovative micro-nano techniques including FRET imaging, electron cryo-microscopy, micro post arrays, Nano topography devices, laser ablation, and computational image analysis. The second part of the book provides valuable insights into the most recent technological advances and discoveries in areas such as stem cell, heart, bone, brain, tumor, and fibroblast mechanobiology. Written by a team of leading experts and well recognized researchers, this is an essential resource for students...



OVERCOMING CANGER

The **5** Most Powerful Tools for Fighting Cancer

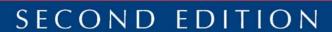
New York Times bestselling author

GARY NULL, PhD

Acc. No : 35377

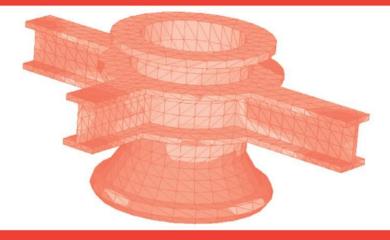
Call No : 616.9940 NUL-G

One word strikes more fear into a person's mind than any other: cancer. The physical, mental, emotional, and financial toll that comes with a cancer diagnosis is immense and affects not only cancer patients but also families and entire communities. The vast majority of individuals who lose the battle against cancer are treated with the standard orthodox therapy. These people may never have questioned their oncologists, believing that they were in the best possible hands with their physicians' advanced education, their knowledge of the latest treatments, and all the tools of modern research at their disposals. In Overcoming Cancer, Gary Null explores the alternative treatments that most mainstream doctors will never discuss with their patients. Did you know that eating melons balances...



MESHFREE METHODS

Moving Beyond the Finite Element Method



G.R. Liu





Acc. No : 42429

Call No : 620.00151 LIU-G

Reflecting the significant advances made in the field since the publication of its predecessor, Mesh free Methods: Moving Beyond the Finite Element Method, Second Edition systematically covers the most widely used mesh free methods. With 70% new material, this edition addresses important new developments, especially on essential theoretical issues. Much more details on fundamental concepts and important theories for numerical methods. Discussions on special properties of mesh free methods, including stability, convergence, accurate, efficiency, and bound property. More detailed discussion on error estimation and adaptive analysis using mesh free methods. Developments on combined mesh free finite element method models. Comparison studies using mesh free...



COMPUTATIONAL AEROACOUSTICS

A WAVE NUMBER APPROACH



CHRISTOPHER K. W. TAM

Acc. No : 41792

Call No : 629.1323 TAM-C

Computational aeroacoustics is a relatively new research area. Computational aeroacoustics algorithms have developed rapidly and the methods have been applied in many areas of aeroacoustics. The objective of Computational aeroacoustics is not simply to develop computational methods but also to use these methods to solve practical aeroacoustics problems and to perform numerical simulation of aeroacoustics phenomena. By analyzing the simulation data, an investigator can determine noise generation mechanisms and sound propagation processes. This is both a textbook for graduate students and a reference for researchers in Computational aeroacoustics and as such is selfcontained. No prior knowledge of numerical methods for solving partial differential equations is needed...



COST ENGINEERING FOR POLLUTION PREVENTION AND CONTROL

Paul Mac Berthouex and Linfield C. Brown

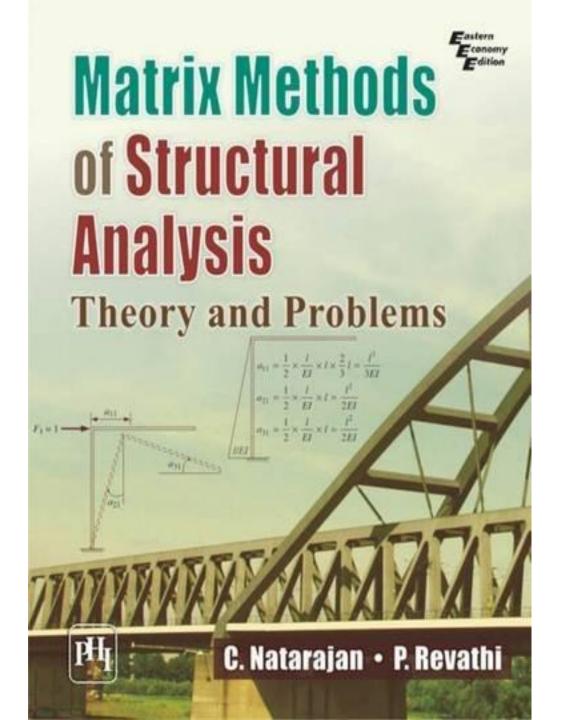




Acc. No : 46399

Call No : 628.50681 BER-P

Environmental engineers work to increase the level of health and happiness in the world by designing, building, and operating processes and systems for water treatment, water pollution control, air pollution control, and solid waste management. These projects compete for resources with projects in medicine, transportation, education, and other fields that have a similar objective. The challenge is to make the investments efficient to get the best project outputs with a minimum of inputs. Cost **Engineering for Pollution Prevention and Control** examines how to identify the best solution by judging alternatives with respect to some measure of system performance, such as total capital cost, annual cost, annual net profit, return on investment, cost-benefit ratio, net present worth, minimum production time...





Call No : 624.171 NAT-C

Designed as a textbook for the undergraduate students of civil engineering and postgraduate students of structural engineering, this comprehensive book presents the fundamental aspects of matrix analysis of structures. The basic features of Matrix Structural Analysis along with its intricacies in application to actual problems backed up by numerical examples, form the main objective of writing this book. The text begins with the chapters on basics of matrices and structural systems. After providing the foundation for matrix structural representation, the text moves dimensional and behavioral aspects of structural systems to classify into pin-jointed systems, then onto beams and finally three-dimensional rigid jointed systems. The text concludes with a chapter on special...

Lean Entrepreneurship

Innovation in the Modern Enterprise

George Watt Howard Abrams Acc. No : 45702

Call No : 658.421 WAT-G

Utilize this comprehensive guide in your organization to create a corporate incubator that protects innovative ideas from oppressive corporate processes and culture. It gives those ideas the resources and environment they need to grow and have the best possible chance to thrive. Innovation is hard. Ironically, innovation in a large enterprise can be even more difficult. Policies designed for mature businesses often crush emerging companies along with the entrepreneurial spirit of the innovators. Procedures can make it difficult, even impossible, for innovative employees to get their ideas funded or even seen. As a result, even companies with roots in innovation can find themselves unable to innovate, devastatingly impacting employee morale and often resulting in the departure of the most creative...





Call No : 658.4 SHI-S



MANAGING YOURSELF

MANAGING YOUR TEAM

MANAGING YOUR BUSINESS

Careers are changing, and the capabilities required to stay relevant are changing even more rapidly. We seem to have endless choices, at least at the beginning of a career, but these start narrowing after middle management. How does one think about one's own life and career in this changing decade? The whole discipline of career management now has three elements to it, Managing yourself; Managing your team; and Managing your business. In this book, Shiv Shivakumar points out that today, unlike in the past, all the three elements are your responsibility. With in-depth interviews with top leaders across the spectrum and an insightful foreword by Sachin Tendulkar, The Art of Management is a mustread. This book has a collection of views, thoughts and experiences of outstanding professionals in various...

SELECTED ARTICLES FROM THE WORLD'S FOREMOST AUTHORITY ON **DISRUPTIVE INNOVATION**

the clayton m. christensen reader

Acc. No : 35168

Call No : 658 CHR-C

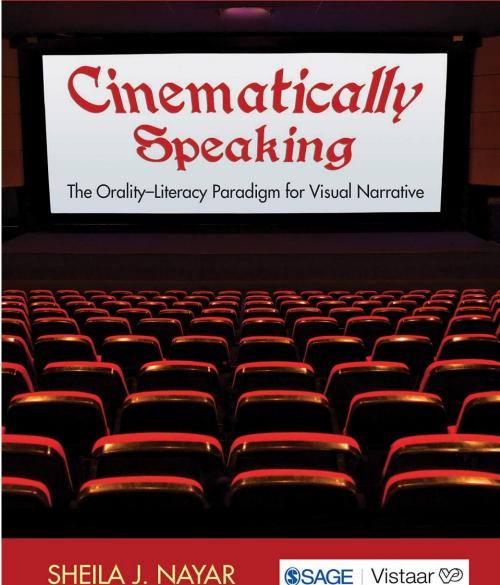
No matter the industry, renowned author Clayton M. Christensen wrote in his classic book, The Innovator's Dilemma, a successful company with established products will get pushed aside unless managers know how and when to abandon traditional business practices. Now leaders whose organizations face disruption can read the best of Christensen's Harvard Business Review articles all in one place. From the seminal article that first introduced the concept of disruptive innovation and won the coveted McKinsey Award, to applications of the idea in marketing and product development, to Christensen's more recent thinking on the subject, this book gives the backstory and the context you need to get innovation right today. It also comes with discussion questions and...

Harvard Business Review

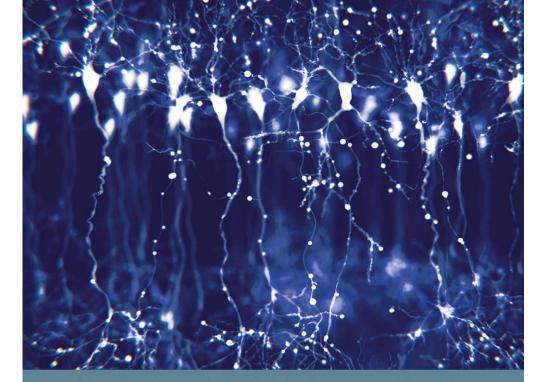


: 791.4301 NAY-S Call No.

Most people think of film narrative in fundamentally visual terms. But what if visually is only one component of a larger epistemic framework for how film narrative works? In this book, Sheila J. Nayar argues just that, laying out the comprehensive terrain for what has already been described as a "controversial new theory of cinematic literacy. Proposing that orality and alphabetic literacy play a fundamental role in shaping visual storytelling, Nayar challenges the way we think about how film stories get shaped, as well as the notion of film as an autonomous mode of storytelling construction. Narrative and aesthetic principles of film, she demonstrates, are significantly impacted by ways of knowing that have-or, in some cases, that have notemerged as a consequence of a cultural investment in...







HOW TO READ A POEM SEVEN STEPS

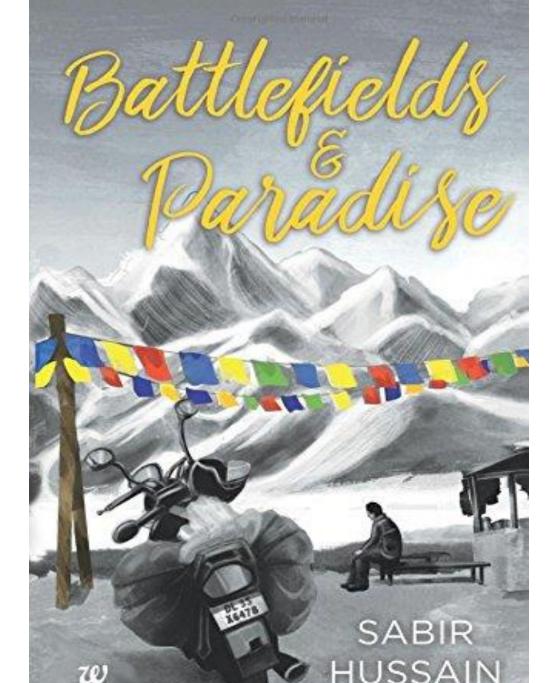
THOMAS H. FORD



Acc. No : 46003

Call No : 809.1 FOR-T

How to Read a Poem's an introduction to creative reading, the art of coming up with something to say about a text. It presents a new method for learning and teaching the skills of poetic interpretation, providing its readers with practical steps they can use to construct perceptive, inventive readings of any poem they might read. The Introduction sets out the aims of the book and provides some basic operating principles for applying the seven steps. In each subsequent chapter, the step is introduced and explained, relevant points of interpretative theory and methodology are discussed and illustrated with multiple examples, and the step is put into practice in a final section. Through these final sections, step by step, the book develops an extended reading of a single poem, Letitia Landon's Lines...





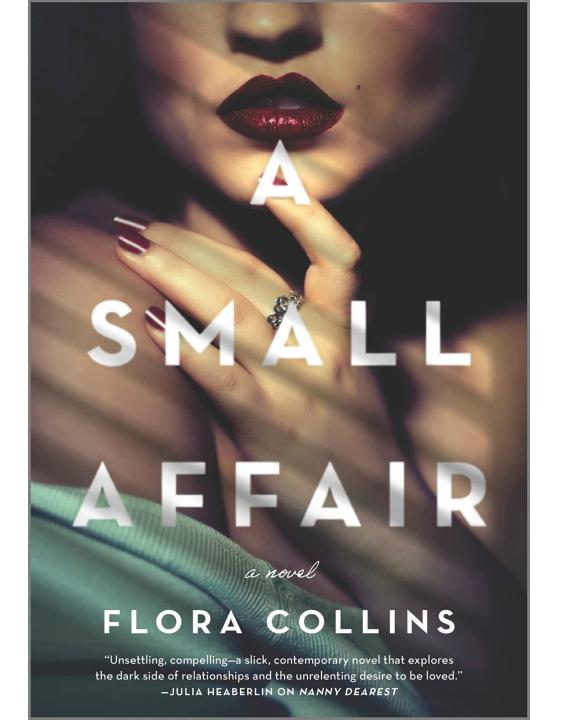
Call No : 915.4 HUS-S

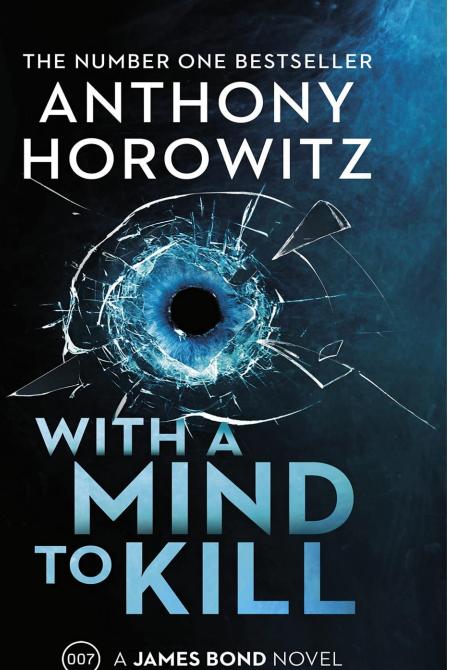
Delhi, Pathankot, Jammu, Rajouri, Srinagar, Sonamarg, Drass, Kargil, Leh, Hunder. TurtukAfter a long stint as a journalist, amongst others, with India's foremost English news channel, Times Now, Sabir Hussain decided to chase his life's most cherished dream. At forty-eight, going on fifty, he picked up his 'ordinary' motorcycle one day and decided to ride alone from Delhi to Turtuk in Ladakh, India's northernmost point on the LoC. Travelling on a shoestring budget through the historic Mughal Road, bereft of any fancy travel accourrement, living in nondescript hotels and homes of friends, this is a passionate saga of a man who takes you on the ride of your life, traversing 3,200 kms on breath-taking and often dangerous roads. This is the story of a journalisttraveller who not only succeeds in riding to places...



Call No : Fiction COL-F

Vera is ruthlessly ambitious, beautiful, and knows how to get exactly what she wants no matter who stands in the way. When she meets a wealthy older man on an exclusive dating app, she thinks nothing of the wife he tells her he's separated from. But days later, when the man and his wife are found dead in their home, Vera is immediately blamed for their deaths and branded as good as a murderer. A year later, she emerges from a cocoon of self-pity and tries to reenter the world, but the specter of scandal still clings to her. Then she's invited to a memorial for the wife of her former lover. As she learns more about the family, and about the couple and their friends, she begins to suspect there was more to the story than an affair gone wrong. In a quest for redemption, Vera uncovers layers of lies and...

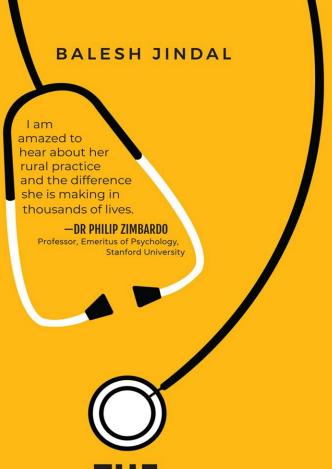






Call No: Fiction HOR-A

Behind the Iron Curtain, a group of former Smersh agents want to use the British spy in an operation that will change the balance of world power. Bond is smuggled into the lion's den but whose orders is he following, and will he obey them when the moment of truth arrives? In a mission where treachery is all around and one false move means death, Bond must grapple with the darkest questions about himself. But not even he knows what has happened to the man he used to be. This is the first 007 novel to be published post-No Time to Die, which ended with the death of Bond. A similar sense of unpredictability permeates With a Mind to Kill. The secret agent depicted here is an ageing, vulnerable figure, weary both from torture and from years of deceiving everyone around him; this is not so very...



THE RELUCTANT DOCTOR

STILETTOS TO STETHOSCOPE

TRUE STORIES FROM INSIDE A CLINIC

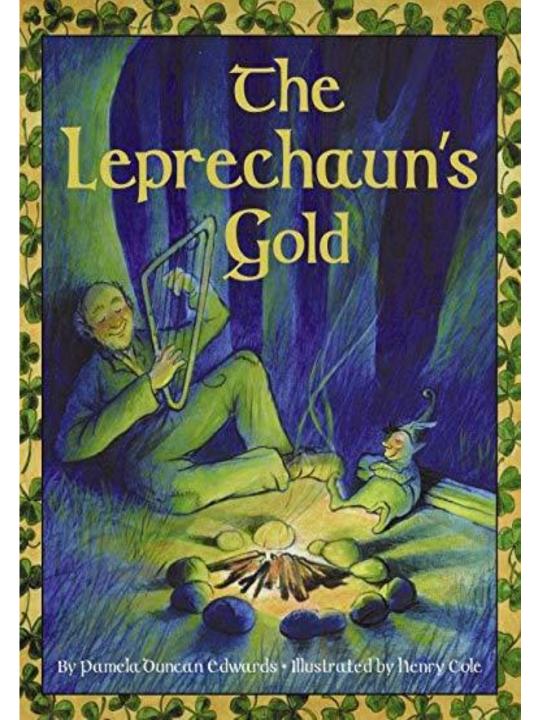


Acc. No : 46637

Call No: Fiction JIN-B

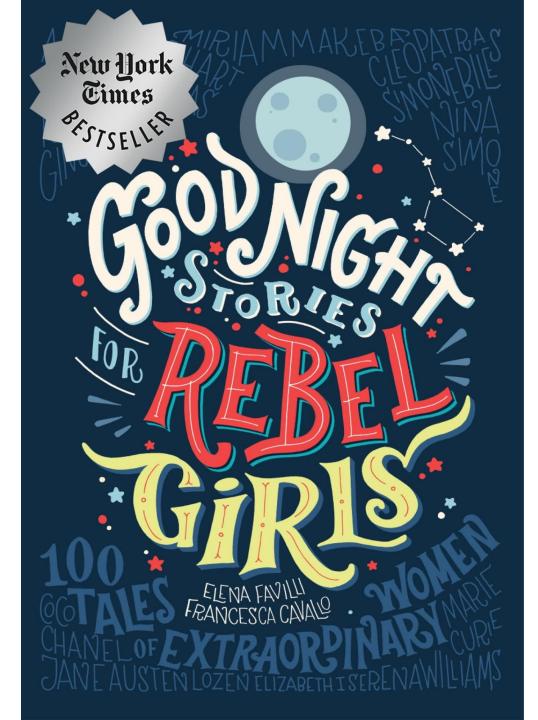
She was fashionable and rich. She wore stilettos and danced at the latest clubs and had dreams of going to London to become a famous pediatrician. But her destiny was elsewhere in the dusty little village of Kapashera. This is a compelling and honest memoir of a young doctor who had to give up her dreams to face the challenges of a rural practice. She goes on to change the lives of her patients by treating not only their physical diseases but solving their psychological, marital, and adolescent issues. In four decades of her practice, the author watched as India woke up to globalization, and the new farmland wealth that exposed the highs and lows of the human behavior. There are horrific stories of the villagers' superstitious beliefs and blind faith in the village quacks and voodoo doctors, with disastrous...





Call No: Fiction EDW-P (Young Learners)

Long, long ago, Old Pat, a merry-hearted harpist, and his ill-spirited companion, Young Tom, set off for a contest to name the finest harpist in all of Ireland. When Young Tom recognizes that Pat is truly the better musician, he spitefully begins to scheme for his own victory. But suddenly the clever trickery of a mischievous leprechaun intervenes, and Young Tom is faced with the power of leprechaun magic. Pamela Duncan Edwards and Henry Cole create a joyful and fanciful tale with a priceless lesson about the power of good deeds. Long ago, before even your great great grandfather was born, there lived in a small village in Ireland a man known to all as Old Pat. Old Pat was a harpist and a good one at that. Many a wedding was made the merrier by Old Pat harp. In the same village dwelled young Tom. Tom had learned his...



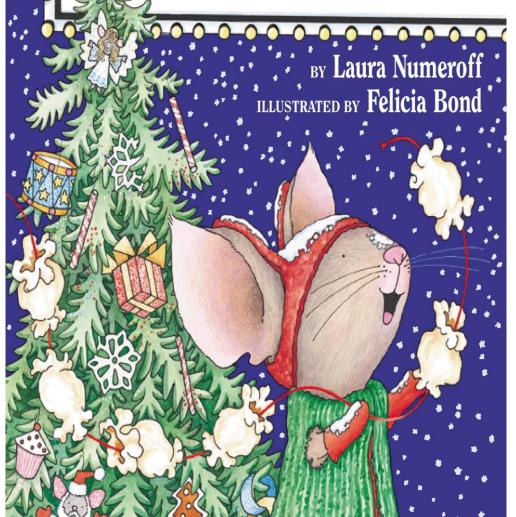


Call No: Fiction FAV-E (Young Learners)

The New York Times bestselling Good Night Stories for Rebel Girls is a children's book packed with 100 bedtime stories about the lives of extraordinary women from the past and the present, illustrated by 60 female artists from all over the world. This must-have volume brings readers on an empowering journey, introducing them to the real-life adventures of trailblazing women from Elizabeth I to Malala Yousafzai. The unique narrative style of Good Night Stories for Rebel Girls transforms each biography into a fairy-tale, filling readers with wonder and a burning curiosity to know more about each hero. Each woman's story is also accompanied by a full-page, full-colour portrait that captures her rebel spirit. This hardcover edition, with an extra-smooth matte scuff-free lamination, 100lbs paper, a satin ribbon bookmark, and extraordinary print quality, is the...







Call No: Fiction NUM-L (Young Learners)

Mouse celebrates the holidays in this picture book in the beloved New York Times bestselling If You Give. series If you take a mouse to the movies, he'll ask you for some popcorn. If you give him the popcorn, he'll want to string it all together. Then he'll want to hang it on a Christmas tree. The famous little mouse from If You Give a Mouse a Cookie that has delighted millions of readers is back in an irresistible tale full of holiday antics. On the way home, he will see a snowman in your neighbor's yard. He will want to make one of his own. The he will need a carrot for a nose. When he is all finished, he will decide to build a fort. He will ask you to help him. Then he will want to make some snowballs and have a snowball fight. Playing outside will make him cold. He will want to go inside and curl up on the...

Links to Access Library Resources / Services

OPAC Link: http://libraryopac.bits-Hyderabad.ac.in/

E-Resources Link: https://www.bits-pilani.ac.in/hyderabad/bitsLibrary

Digital Library: http://125.22.54.221:8080/jspui/ (within the Campus)

Old Question Papers: http://125.22.54.221:8080/jspui/handle/123456789/1 (within the Campus Only)

Online News Papers: https://onlinenewspapers.com/india.shtml

