

## MEMORANDUM OF UNDERSTANDING (MOU).

This MOU made this the \_\_\_\_\_ day of December 2013, between BIRLA INSTITUTE OF TECHNOLOGY & SCIENCE, PILANI, a Deemed University having its office at Pilani, Rajasthan - 333031--- (hereinafter referred to as 'BITS Pilani') through its authorized signatory and SANTOKBA DURLABHJI MEMORIAL HOSPITAL CUM MRI, a private trust duly registered with Devasthan Vibhag having its office at Bhawani Singh Marg, Jaipur, Rajasthan - 302015 (hereinafter referred to as 'SDMH').

WHEREAS BITS Pilani is an educational body engaged in education and interested to avail medical treatment facility for its Faculty, Students and Staff.

and WHEREAS SDMH is a multi specialty, trust managed hospital providing medical facilities in all the fields and specialties and agrees to provide medical facilities to the employees, their families and students of BITS Pilani.

Now this MOU witness and it is agreed by and between the parties as follows:

- 1) A written request for hospitalization (i.e. IPD) should be made by BITS Pilani. This request will be either faxed / e-mailed or hand delivered by the beneficiary and produced at the time of admission along with photo identity proof issued from BITS Pilani. SDMH will not provide credit facility without this letter. In emergency, the patient should be treated as per the hospital norms. However the request letter will be submitted latest by next working day.
- 2) SDMH shall provide cashless facility to the staff and their families (as defined under BITS rules) only for IPD operations. This facility will not be available to the students except under emergency situations. Reimbursement to the staff will be as per BITS Medical policy.
- 3) SDMH will not provide cashless facility for Medicine, CT Scan, Nuclear Medicine and M.R.I. The patient will claim for the same from BITS, Pilani after discharge.
- 4) BITS Pilani will not be responsible for making payments for items such as special attendant charges, telephone, snacks, food and beverages etc. and must be directly collected from the beneficiary.
- 5) After the beneficiary is discharged from the Hospital, SDMH shall submit the bill along with supporting documents to BITS Pilani for reimbursement.
- 6) Payments in respect of the Final Bills shall be made by BITS Pilani directly to SDMH within a period of 25 days from the date of receipt of the Final Bill.
- 7) SDMH shall furnish to BITS Pilani the Detailed Schedule of Charges for various services and will keep informed about any revision in the charges, which may take place from time to time.
- 8) The BITS Pilani beneficiary will be provided best possible treatment by the panel of consultants attached to SDMH according to the practice parameters and clinical protocols

established by SDMH.

9) In the event of termination of the MOU, BITS Pilani will be responsible for payment of bills of its authorized beneficiaries admitted prior to the date of termination of this MOU.

10) MOU can be terminated by either party by giving one month's prior notice.

11) Any disputes, claims arising out of this Agreement are subject to arbitration and subject to the jurisdiction of JAIPUR courts only.

12) Any clauses in the MOU can be affected as an addendum, after the written approval from both the parties.

This MOU shall come into force with effect from \_\_ day of DECEMBER 2013 and will remain in force until terminated by either party by giving written notice to this effect.

1. BITS Pilani, Rajasthan

Through ..... Sign \_\_\_\_\_

2. SANTOKBA DURLABHJI MEMORIAL HOSPITAL cum M.R.I.

Through Sign \_\_\_\_\_

(Chief Administrator)